

RESPONSIBLE TO: STORE MANAGER

Position Overview

To provide the highest level of service to all our customers and proactively contribute to team sales targets

Functions

- 1. To conscientiously and effectively contribute to your store team in achievement of sales budgets.
- 2. To attend product and training programmes when required.
- 3. To adhere to company policies and your contract.
- 4. To ensure excellence in customer service by providing courteous, prompt, efficient and knowledgeable product service to customers in accordance with Company policy and customer service initiatives.
- 5. To attend weekly store meetings.
- 6. To respond promptly to any extra requests/duties by your Regional Manager, Store Manager and 2IC which you may be advised of from time to time.
- 7. To adhere to the Max Service Standards.
- 8. To adhere to all company policies and procedures as laid down in the Company manuals and all updates through Company correspondence.